



Thank you for choosing Florida Blue!

Choosing a health plan is a big decision, and we're excited you chose Florida Blue! Health insurance can be confusing – contracts, medical terms, networks and how it all affects your wallet. These easy next steps will help clear things up and get you on the right path.

Get a good start! Do these top things to make sure you're covered, get the information you need, and avoid surprises. Simply check each item off as you go:

1. Make your first payment at floridablue.com/paynow

Your **first payment** (also called binder payment) must be made to start your coverage and begin your Florida Blue benefits.

- **Credit card, debit card or electronic bank transfer**—Pay online at floridablue.com/paynow or call 1-800-352-2583
- **Check, cashier's check or money order**—Mail your payment, along with your payment coupon, to: Florida Blue, P.O. Box 660879, Dallas, TX, 75266-0879

2. Register at floridablue.com and download our mobile app

Access your account through your web browser or the Florida Blue app. The first time you login, we'll give you a tour of your account, review your benefits, and ask you some questions to set up your preferences. You can also:

- View/print your ID card
- View or change your dedicated myBlue doctor (If you didn't select a doctor when you enrolled, one was selected for you.)
- Find a Walgreens pharmacy near you
- Track your costs
- And go paperless!
 1. Sign in to your account at floridablue.com.
 2. Click "Verify now" in the yellow bar across the top of the page to get a code emailed to your inbox. (Check spam if you don't see it.)
 3. Within 15 minutes, enter the code in the box provided.

3. Set up automatic monthly payments and let us do the work

Save time with automatic payments of your monthly bill

- Log in to floridablue.com and select **Pay Your Bill**. Select **Pay Now** and then **My Payments**
- Select **Automatic Payments** from your bill pay options and follow the steps
- Need assistance? Call 1-800-352-2583 and we'll set it up for you
- **Note:** Sign up by the 12th of the month to begin payments the 1st of the next month

4. Take charge of your health by staying current on well-care visits, screenings, and immunizations

- Log in at floridablue.com and select **My Account** to view or change your dedicated myBlue doctor
Doctor's Name: _____ Phone Number: _____
- Call them to set up your **\$0 annual checkup**
- You can also see online which specialists, hospitals and pharmacies are part of your health plan network (in-network)
- Note: If you don't go to your dedicated myBlue doctor first, you may have to pay the entire costs (except in an emergency) if you see a specialist

Use this space to take notes (or flip to the back for other helpful information):

Things to know

You've got mail (paper or email depending on your preference)!

Once you make your first payment, we'll send out your member ID card, health plan information, and other important documents

- **2 ID Cards** – Only the primary member is listed on the ID card. Doctors and pharmacies will use this ID card to confirm other members covered by your policy
- **Health plan info** – Get to know your new benefits and how it all works
- **Primary care doctor selection** – If you do not pick one, we'll choose one for you who's close to your home and in your network. Log in at floridablue.com to verify your dedicated myBlue doctor.
- **Important docs** – File or toss these, you can always go online to view them

Find the info you need quickly in your Florida Blue account

We've made it easy for you to manage your account, on your own time.

- See your plan benefits and claim status
- Use cost estimator tools at to compare prices and save money for medications, lab work, and other health related needs
- Track your deductible and what you've spent so far

Get to know your doctor and care team

Log in at floridablue.com to see what doctors are part of your health plan network (in-network). While you're there:

- Confirm your primary care doctor selection
- Locate the nearest Walgreens pharmacy
- Be prepared by locating urgent care facilities near your home, job, or kids' schools

Want other ways to pay? Here are your options:

- **Online:** Debit cards or electronic transfer from your bank account. Log in to your Florida Blue account to pay now or pay ahead.
- **Phone:** Call 1-800-352-2583 and say "Pay my bill"
- **Mail:** Check, cashier's check or money order; just tear off payment stub from your bill
- **Retail Locations¹:** Here's where to go and what types of payments they accept:

Cash, credit or debit card:

CVS/pharmacy[®] (except Target[®] locations)
Navarro Discount Pharmacy

Cash or debit card:

Dollar General

Cash only:

Family Dollar
ACE Cash Express²
Money Gram² (receiver code 13731)

¹If you go to retail locations, take the barcode from your bill/invoice with you.

²These locations may charge a fee to process your payment.

CVS/pharmacy[®], Navarro Discount Pharmacy, Family Dollar, MoneyGram, Dollar General and ACE Cash Express are independent companies assisting in the collection of premium payments on behalf of Florida Blue/Florida Blue HMO/Florida Combined Life.

HMO coverage is offered by Health Options, Inc., DBA Florida Blue HMO, an affiliate of Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. Florida Blue HMO does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.