

DSD Insurance Newsletter

June 2016

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INDEPENDENT DISTRIBUTOR NEWS YOU CAN USE

Oil Changes and Service Records.....Important!

From the Claims Desk of . . .



Tab Vines, Claims Coordinator
DSD Insurance
Direct: (205) 314-0076
Toll-Free: (866) 621-1770
Fax: (205) 406-8736

Your delivery truck is one of the most critical components in the delivery business, if not the most important. You can't run your territory without a truck!

Routine maintenance and service of all vehicle systems is required to stay in good standing with a factory warranty, extended warranty or to just simply get the most life from your truck and truck engine.

Warranty claims can and do get denied due to neglecting the required servicing of your engine and vehicle. These claims can also be denied for not being able to produce your service records.

So, do the required maintenance and keep the records!!!

DSD Insurance

135 Hayesbury Drive • Pelham, AL 35124

(866) 621-1770

Serving the Direct Sales Distributor Community Since 1985

PSSSSSST...

Did you know that we also offer personal lines insurance for your autos, homes and toys?

Are you paying too much? Do you have the right coverage? Are you getting all of your discounts?

We can help you answer all these questions (and more!)

**Contact us for more information
www.ShubertInsurance.com or (866) 621-1770**

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Allstate Medium-Duty Powertrain Plus Program . . .

From the Desk of . . .



Allison Norris
Claims & Service Contract Specialist
DSD Insurance

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Fax: (205) 406-8736
Web: www.dsdinsurance.com

When Your Vehicle is in Need of Repairs

A dealer that sells your brand of truck is always the best option, as they can determine your warranty status with the manufacturer. If you do not have a dealer in your area, it is likely that your manufacturer has a list of approved facilities to service your area. If you are certain that you have no warranty coverage remaining from the manufacturer, you may take your vehicle to any licensed service facility of your choosing.

*****REMEMBER*****

**All claims under Powertrain Plus must be pre-approved
with Allstate PRIOR to repairs being made**

Keep your Powertrain contract available and show it to your service advisor. Ask them to call the claims number (877-204-2242) with their diagnosis and repair estimate PRIOR to beginning work. If disassembly is required prior to determining a diagnosis, have the **facility call Allstate in advance.**

At DSD Insurance, we want you to know the coverage you have before you actually need it, so please call us with any questions or concerns- we are here to help!

**Direct- 205-314-0052
Toll Free- 866-621-1770**

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Serving the Direct Sales Distributor Community Since 1985

Call Us . . . Anytime!

If we can help you in
any way, we will.

If we can't, we'll find
someone who will.

We value your business
and are your partners for life!

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Se Habla Espanol Aqui!

From the Desk of . . .



Roseann Rodriguez,
Customer Service Specialist
DSD Insurance

Direct: 205-314-0057
Toll-Free: 866-621-1770 ext. 203
Fax: 205-683-6880
Text: 205-377-5713
Web: www.dsdinsurance.com

Do you know that we can help you . . . 'en Espanol?'

Did you know that we have a bilingual person in our office who can assist you in Spanish?

We know there is a lot of information regarding your insurance that is not always clear or easy to understand. We want the opportunity to assist you with all aspects of your commercial insurance policy -- be it questions, servicing or just anything.

If you need to change a vehicle, change your address or simply want ID cards, just call me at 205-266-1770 and ask for Ext. 203 or call me directly: 205-314-0057.

Sabia Usted que en nuestras oficinas tenemos a alguien bilingue que puede asistirle en su idioma?

Sabemos que hay mucha informacion acerca de seguro que no es muy clara. Queremos que nos de la oportunidad de servirle en todos los aspectos de su poliza comercial, sus preguntas o conciernes.

Si necesita hacer cambio de vehiculos, cambio de domicilio, or simplemente quiere tarjetas de identificacion para su vehiculo, marque al 205-266-1770 y pregunte por extension #203 or marque al 205-314-0057 y platique con Roseann.

At DSD Insurance, we want you to know the coverage you have before you need it, so please call us with any questions or concerns- we are here to help!

Call us . . . Direct- 205-314-0052 or . . . Toll Free- 866-621-1770 . . . ANYTIME!

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